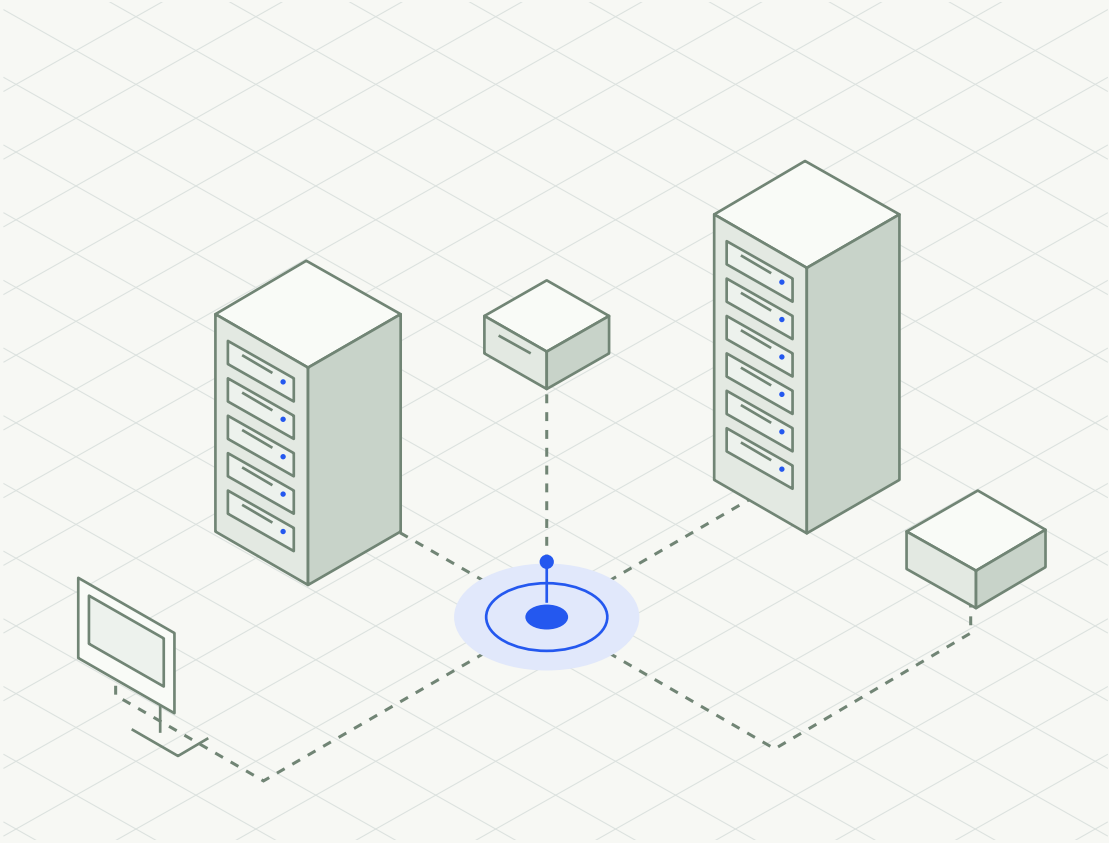
origin corp.

IT FIELD SERVICES

On-site expertise. Connected to your business.

IT field services and on-site technical support for MSPs, service providers and businesses.



PEOPLE. PLACES. TECHNOLOGY.

origincorp.co.uk

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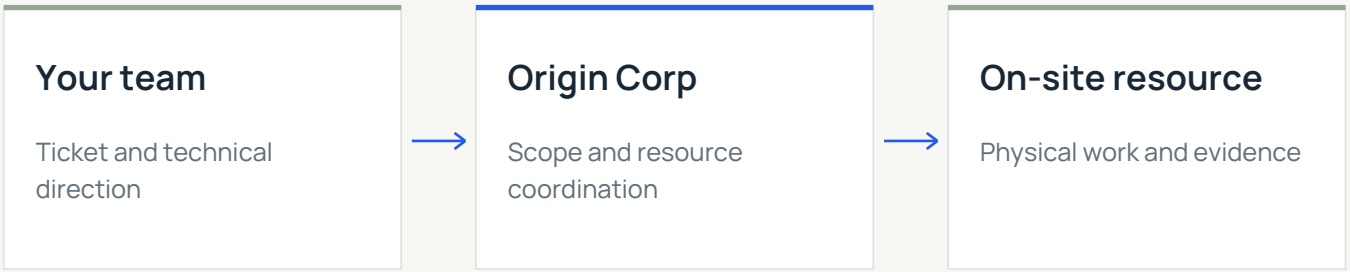
ABOUT ORIGIN CORP

Physical work. Connected delivery.

When technology needs a physical presence, we help put the right technical resource on the ground.

Origin Corp coordinates on-site IT engineering for the tasks a remote team cannot complete alone. From a physical equipment check to a scheduled installation, we connect your requirements with a suitable resource from our network of field engineers.

Our commercial focus is European, multi-country field service delivery. International requirements are assessed individually against location, scope, technical requirements and resource availability.



REMOTELY COORDINATED. LOCALLY DELIVERED.

The engineer works to the approved scope and coordinates with your remote specialists where required. Completion notes and agreed evidence help your team progress or close the ticket.

Our field service network may include independent and task-based engineers. Responsibilities, scheduling and commercial terms are agreed before dispatch.

SERVICES AT A GLANCE

Five ways to support your on-site requirements.

From a single break/fix ticket to a coordinated programme of work.

01 **IT Field Engineer Dispatch**

On-demand dispatch, backfill, break/fix and smart hands for remote technical teams.

02 **Data Centre Services**

Rack & stack, remote hands, hardware replacement, patching and equipment removal.

03 **Network & Infrastructure**

Physical installation, replacement and troubleshooting of network equipment and connections.

04 **Workplace / End User Support**

Desktop and device support, peripheral installation, hardware swaps and IMACD.

05 **Projects & Deployments**

Multi-site rollouts, migrations, refreshes, site surveys and scheduled engineering.

Each assignment is scoped around the site, the task and the technical resource it needs.

FIELD & DATA CENTRE SERVICES

From the customer site to the equipment rack.

Practical support for physical tasks, directed by a clear scope and agreed technical instructions.

01 / FIELD ENGINEERING

Engineer dispatch & backfill

Ticket-based and scheduled resources for locations your own team cannot reach, planned absence or changing workloads.

Smart hands / remote hands

Hands-and-eyes support, visual checks and approved physical tasks coordinated with your remote specialists.

Break/fix & replacement

Hardware troubleshooting, component swaps and device replacement, with agreed pre- and post-work checks.

02 / DATA CENTRE

Rack & stack

Server and network equipment installation, mounting, labelling and removal against an approved rack plan.

Patching & investigation

Copper and fibre patching, cable tracing, port verification and physical checks to assist remote diagnosis.

Decommissioning & assets

Approved disconnection and equipment removal, asset recording, handling and collection coordination.

BEFORE ATTENDANCE

Confirm access, equipment IDs, replacement parts, change windows, the runbook and the remote escalation contact. Specialist data destruction, recycling and transport are scoped separately.

NETWORK, WORKPLACE & PROJECTS

Support across the physical IT environment.

Local execution that fits your technical plan and site requirements.

03 Network & infrastructure

Physical installation and replacement of routers, switches, firewalls, WAN/LAN equipment and CPE. Rack installation, structured cabling support, copper and fibre patching, cable identification and network troubleshooting.

Remote configuration arrangements and approved connection schedules are agreed before work.

04 Workplace / end user support

Desktop support, laptop and device swaps, workstation deployment, printer and peripheral support, and hardware troubleshooting. IMACD covers install, move, add, change and dispose activities.

Device setup, user handover, disposal and data handling follow the agreed scope.

05 Projects & deployments

On-site migration support, multi-site rollouts, refresh projects, installations, site surveys and decommissioning. Asset collection and logistics handover can be included where required.

Site readiness, deployment sequence, runbooks and reporting requirements are coordinated in advance.

WHO WE SUPPORT

Extend your reach. Keep your service yours.

Built for organisations that need local technical resources alongside their remote operations.

FOR MSPS & IT SERVICE PROVIDERS

Your customer relationship. Our on-site support.

Origin Corp can act as an on-site delivery extension when your own engineers cannot reach a location. You retain the customer relationship and remote technical direction; the delivery process is agreed before attendance.

Enterprises

On-site assistance for corporate offices, infrastructure and workplace changes.

Network & telecom providers

Physical equipment and connectivity support at customer and operational sites.

Data centre organisations

Field resources for operators and service providers working at approved facilities.

Retail & multi-site businesses

Coordinated visits for individual locations and repeatable deployment programmes.

Remote technical teams

Hands and eyes on equipment, guided by your runbook and escalation process.

Other business environments

Requirements in logistics, manufacturing, hospitality and financial services can be assessed.

HOW WE WORK

A clear route from request to completion.

One coordinated process, with the scope, attendance and commercial arrangements confirmed before dispatch.

01 **Request**

Share the site, task, preferred schedule and technical contacts.

02 **Scope**

Review requirements, access, equipment, instructions and acceptance criteria.

03 **Resource**

Match a suitable engineer or technical resource; confirm availability and scheduling.

04 **Attend**

Attend the agreed site and coordinate with your remote team where required.

05 **Complete**

Carry out the approved work and agreed checks. Record any exceptions or follow-up needs.

06 **Report**

Provide completion notes, agreed evidence and asset details; confirm job closure.

Communication and documentation are part of the delivery plan. Agree the reporting format, photographs, escalation contacts and closure criteria so your service team has a clear record of the visit.

COVERAGE & DELIVERY APPROACH

Europe-focused field service delivery.

Supporting on-site IT requirements across Europe and beyond through a growing field service network.



European locations

Multi-site programmes

International requests

Conceptual delivery relationships; no specific geographic presence is implied.

Tell us where the work needs to happen. European and international requirements are assessed individually, and each location in a multi-site programme is reviewed before support is confirmed.

EVERY REQUEST IS ASSESSED AGAINST

Location

Site access and the practicalities of attendance.

Scope

The task, equipment and approved work instructions.

Resource availability

Suitable engineering resources and scheduling.

Technical requirements

Skills, tools, parts and remote-team arrangements.

Coverage and attendance are confirmed per assignment. No universal response time or geographic guarantee is implied.

START A CONVERSATION

Your next on-site requirement. Let’s make it happen.

When technology needs a physical presence, Origin Corp helps put the right technical resource on the ground.

START WITH THE TASK

Share the location, scope and preferred attendance window. For a multi-site project, include the site list, deployment plan and reporting requirements.

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https://origincorp.co.uk

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An enquiry does not book an engineer or create a service agreement. Scope, resource availability and commercial terms are confirmed separately.